

## Frequently Asked Questions

### How does my child access and log onto Google Classroom?

Your child has already been provided with a personalised log in, if this is not working then please contact [admin@merrylands-pri.essex.sch.uk](mailto:admin@merrylands-pri.essex.sch.uk) who will send over the correct details.

Here is a helpful tutorial to help when using Google Classroom

<https://www.youtube.com/watch?v=qSxNLaWm74g>

### What will the home learning tasks be each week?

Across the week children will be set a range of tasks including e safety:

<i>Nursery</i>	<i>Reception</i>	<i>Year 1</i>
Story of the week Number counting activity Pencil control activity Phase 1 Phonics Creative activities linked to other areas of the curriculum and the story of the week PE activity/link to activity	English Handwriting Maths Phonics (range of phases) Creative activities linked to other areas of the curriculum and the current topic theme PE activity/link to activity	English Handwriting Maths Phonics (range of phases) Creative activities linked to other areas of the curriculum and the current topic theme PE activity/link to activity
<i>Year 2</i>	<i>Year 3</i>	<i>Year 4 - 6</i>
English Shared reading Maths Handwriting Phonics (range of phases) Creative activities linked to other areas of the curriculum and the current topic theme PE activity/link to activity	English Shared reading Maths Handwriting Phonics or spelling Creative activities linked to other areas of the curriculum and the current topic theme PE activity/link to activity	English Shared reading Maths Handwriting Spellings Creative activities linked to other areas of the curriculum and the current topic theme PE activity/link to activity

### How does my child complete their remote learning?

**Tapestry** - Children are expected to complete tasks on paper, download the resources or take photos of work completed and upload their work to Tapestry for the teacher to be able to acknowledge and mark.

**Google Classroom** - Children should be able to work directly on Google Classroom using documents which have been uploaded by the teacher, or with a Google Doc to complete their work. Once the task is completed, they need to submit the work for it to be marked by the teacher.

### My child is stuck on a piece of work, what can I do?

If your child is finding a piece of work tricky and needs some extra support, we offer live sessions daily for each year group. These are not compulsory but are an opportunity for your child to ask work related questions.

### Why is someone that is not my child's Class teacher setting or commenting on work?

We have a number of staff in school working with children of key workers or may themselves be unwell so other members of staff from the year group or across the school will be asked to support the children's remote learning.

### Why are the Zoom sessions not the whole lesson?

These sessions are based on 'Flipped Learning' where the input is given via a recording by the teacher for pupils to engage with, They then have the opportunity to interact with the teacher who can feedback, share strategies and allows the teacher to have a further insight into how to plan for the next day.

### I cannot access the live Zoom sessions, what do I do?

For immediate support contact the office and one of our technical team may be able to resolve the issue, or you can discuss the issue by contacting the class teacher through Google Classroom, Seesaw or when the class teacher phones during the week.

### My child's work has been returned, what does this mean?

If your child's work has been sent back it is because there are changes to be made. Once this has been done the work needs to be submitted again.

### What should I do if my child does not have access to a laptop?

There is an expectation that work should be completed at home. If your child does not have access to a laptop but they have an X-Box, PlayStation 4, tablet, or iPad they are still able to access remote learning. If your child does not have any of the above please let your teacher know during their phone calls, or contact the office requesting support with remote learning, there are a few options that we can provide to support whilst the school is closed.

### I have more than one child and only one computer, what do I do?

Allow your children to take turns to complete their work. Work can be submitted throughout the day.

### Is there homework as well?

No, the children are working hard enough so homework will not be set.

### My child needs a new reading book, can I come to school and change it?

At this time we are unable to arrange for new reading books, however as a school we have a membership to Oxford Reading Owls where you will find a range of eBooks.

### Something isn't working, what do I do?

Initially, make contact with the class teacher, this can be done through Google Classroom, Seesaw or when the class teacher phones. If you have any urgent issues, please contact [admin@merrylands-pri.essex.sch.uk](mailto:admin@merrylands-pri.essex.sch.uk) and a member of our technical support team will try to resolve it for you.